

Project Title

SingHealth HQ Virtual Staff Appreciation 2020 - Innovative Ways in Enhancing Staff
Wellness and Appreciation during a Pandemic

Project Lead and Members

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Organisation(s) Involved

Singapore Healthcare Services HQ

Aims

In view of COVID-19, the Committee had to look into innovative ways to roll out the staff appreciation initiative virtually so that staff may still participate, engage and appreciate fellow colleagues whilst working remotely.

Background

See poster appended / below

Methods

See poster appended / below

Results

See poster appended / below

Conclusion

See poster appended / below

Additional Information

Singapore Healthcare Management (SHM) Conference 2021 – 1st Prize (Human Resource Category)

Project Category

Workforce Transformation

Keywords

Workforce Transformation, Staff Wellness, Staff Engagement, Human Resource, Singapore Healthcare Services, COVID-19, Staff Appreciation, Virtual Engagement, Remote Work

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Singapore Healthcare
Management 2021

SingHealth HQ Virtual Staff Appreciation 2020

Innovative Ways in Enhancing Staff Wellness and Appreciation during a Pandemic

Vivian Lee, Ivy Ong, Cindy Tan & Yeo Tze Xin
SingHealth HQ



SingHealth HQ Staff Appreciation

The SingHealth HQ (SHHQ) Staff Appreciation is a yearly initiative with the purpose of creating opportunities for staff to bond across teams/divisions and inculcating a positive appreciative culture within SHHQ.

In view of COVID-19, the Committee had to look into innovative ways to roll out the initiative virtually so that staff may still participate, engage and appreciate fellow colleagues whilst working remotely.



Turn Your World Around With Kindness

Using this phrase as the tagline, the Committee conceptualized the initiative using the theme of 'Travel' as staff were unable to travel in light of COVID-19 restrictions and anchored on 'Kindness' to self, others and the environment, to coincide with World Kindness Day on 13 November.



Initiatives & Results

The Great Virtual Amazing Race

Staff formed teams to race each other via Zoom and breakout rooms were used as countries that teams would 'travel' to in order to play a series of games.

11 teams competed with **80** staff participants



Zoom Lunch Time Activities

Staff participated in Sign, Japanese, French language classes, coffee appreciation, and pastel art workshops.

> 200 staff sign-ups for **11** activities



Zoom Group Photo Competition

Riding on the use of Zoom for virtual work meetings, staff were tasked with taking group photos based on themes of travel and kindness.

13 submissions with **230** staff captured in photos

Virtual Passport

To encourage staff involvement, a virtual passport was conceptualized where staff were awarded e-stamps for every activity they participated in.

9 staff submissions for the most number of e-stamps collected



Appreciation Gifts

1000 gift sets distributed to SHHQ staff comprising:

An eco-friendly lunch box with thermal bag to encourage recycling

A wireless charger and a bottle of vitamin C as travel essentials

An appreciation post-it notepad for staff to leave appreciation notes for one another.



Conclusion



With the positive participation rates and support from senior management, the Committee will review subsequent Staff Appreciation in physical and/or virtual formats.